

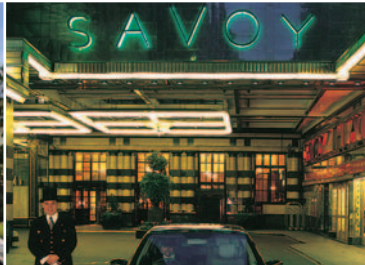
DIRECTORY AT-A-GLANCE | FIFTH EDITION

A quick guide to our locations

Fairmont
HOTELS & RESORTS


RAFFLES
HOTELS & RESORTS

swissôtel
Hotels & Resorts



Creating a memorable experience for every guest

Our goal for all guests, whether they have stayed with us once or many times, is to create a memorable experience. Memorable for the outstanding service that we provide. Memorable for the grandeur and elegance of our locations. And memorable for being genuinely connected to the communities and areas in which we operate.

For your convenience, a single global sales contact for Fairmont Hotels & Resorts, Raffles Hotels & Resorts and Swissôtel Hotels & Resorts provides easy access to a greater selection of the finest accommodations around the world—through three distinct brands:

Fairmont Hotels & Resorts offer warm service from colleagues dedicated to anticipating the needs of discerning guests, as well as an authentic experience of place that is a unique expression of each destination.

Raffles Hotels & Resorts stand as celebrated landmarks in celebrated locations around the world. Each exudes unparalleled residential charm and enchantment, while embracing the heartfelt service for which we are known.

Swissôtel Hotels & Resorts are an award-winning group of deluxe hotels, combining renowned Swiss hospitality with fresh, contemporary design.

This directory tells a story of global presence, sophistication and opportunity for every travel need, whether for business or leisure. It is our hope that every guest who experiences our hospitality excellence will become part of our story.

Our loyalty and benefit programmes

Famous Agents is a loyalty programme specifically for travel professionals — with points-based rewards and other exclusive benefits, plus education about our properties and brands — giving members a competitive professional edge. For information, visit www.famousagents.frhi.com

ResPlus honours the work of executive and administrative assistants who book travel on behalf of their companies, through a loyalty programme with points-based rewards, based on bookings across our brands. For information, please e-mail resplus@frhi.com

Ovation Rewards, certificates redeemable for accommodations across our Fairmont, Raffles and Swissôtel brands, are an ideal way to show appreciation to your top employees and loyal clients. For information, visit www.frhi.com/ovationrewards

Fairmont President's Club is a complimentary guest-loyalty programme, offering exclusive, tailored benefits and services to Fairmont's most valued guests. For information, visit www.fairmont.com/fpc

Raffles Ambassadors rewards Raffles's most valued guests through an invitation-only loyalty programme. Members enjoy exclusive privileges and extra services during their visits. For information, visit www.rafflesambassadors.com

Club Swiss Gold is Swissôtel's exclusive loyalty programme, offering a range of benefits to those guests who stay at any Swissôtel location. For information, visit www.csg.swissotel.com

Fairmont Hotels & Resorts enjoys a worldwide reputation for accommodation excellence, with a global portfolio that includes historic icons, elegant resorts and modern city-centre properties — each of which offers an unrivalled presence that is uniquely 'Fairmont'.



FAIRMONT HOTELS

United States		Phone	E-mail
California	Fairmont Miramar Hotel & Bungalows, Santa Monica	+1 310 576 7777	santamonica@fairmont.com
	Fairmont Newport Beach	+1 949 476 2001	newportbeach@fairmont.com
	The Fairmont San Francisco	+1 415 772 5000	sanfrancisco@fairmont.com
	The Fairmont San Jose	+1 408 998 1900	sanjose@fairmont.com
District of Columbia	The Fairmont Washington, D.C.	+1 202 429 2400	washington@fairmont.com
	Fairmont Chicago, Millennium Park	+1 312 565 8000	chicago@fairmont.com
Massachusetts	Fairmont Battery Wharf, Boston	+1 617 994 9000	batterywharf@fairmont.com
	The Fairmont Copley Plaza, Boston	+1 617 267 5300	boston@fairmont.com
New York	The Plaza, A Fairmont Managed Hotel	+1 212 759 3000	theplaza@fairmont.com
Pennsylvania	Fairmont Pittsburgh	+1 412 773 8800	pittsburgh@fairmont.com
Texas	The Fairmont Dallas	+1 214 720 2020	dallas@fairmont.com
Washington	The Fairmont Olympic Hotel, Seattle	+1 206 621 1700	olympic@fairmont.com
Canada			
Alberta	The Fairmont Hotel Macdonald, Edmonton	+1 780 424 5181	hotelmacdonald@fairmont.com
	The Fairmont Palliser, Calgary	+1 403 262 1234	palliserhotel@fairmont.com
British Columbia	Fairmont Pacific Rim, Vancouver	+1 604 695 5300	pacificrim@fairmont.com
	The Fairmont Hotel Vancouver	+1 604 684 3131	hvc.concierge@fairmont.com
	The Fairmont Vancouver Airport	+1 604 207 5200	fvares@fairmont.com
	The Fairmont Waterfront, Vancouver	+1 604 691 1991	thewaterfronthotel@fairmont.com
Manitoba	The Fairmont Winnipeg	+1 204 957 1350	winnipeg@fairmont.com
Ontario	Fairmont Château Laurier, Ottawa	+1 613 241 1414	chateaulaurier@fairmont.com
	The Fairmont Royal York, Toronto	+1 416 368 2511	royalyorkhotel@fairmont.com
Québec	Fairmont The Queen Elizabeth, Montréal	+1 514 861 3511	queenelizabethhotel@fairmont.com
Asia			
China	Fairmont Beijing	+86 10 8511 7777	beijing@fairmont.com
	(D) Fairmont Peace Hotel, Shanghai (opening 2010)	+86 21 6321 6888	peacehotel@fairmont.com
India	(D) Fairmont Hyderabad (opening 2012)		meet@fairmont.com
	(D) Fairmont Jaipur (opening 2011)		meet@fairmont.com
Philippines	(D) Fairmont Makati (opening 2011)		meet@fairmont.com
Singapore	Fairmont Singapore	+65 6339 7777	singapore@fairmont.com
Europe, Middle East & Africa			
Azerbaijan	Fairmont Baku (opening 2011)		meet@fairmont.com
Egypt	Fairmont Heliopolis & Towers, Cairo	+20 22 267 7730	heliopolis@fairmont.com
	Fairmont Nile City, Cairo	+20 22 461 9494	nilecity@fairmont.com
Germany	Fairmont Hotel Vier Jahreszeiten, Hamburg	+49 40 34 94 0	hamburg@fairmont.com
Kenya	Fairmont The Norfolk, Nairobi	+254 20 2265000	kenya.reservations@fairmont.com
Saudi Arabia	(D) Makkah Clock Royal Tower, A Fairmont Hotel (opening 2010)	+966 2 571 7777	makkah@fairmont.com
Ukraine	(D) Fairmont Grand Hotel Kyiv (opening 2011)		meet@fairmont.com
United Arab Emirates	Fairmont Bab Al Bahr, Abu Dhabi	+971 2 654 3333	babalbahr@fairmont.com
	Fairmont Dubai	+971 4 332 5555	dubai@fairmont.com
United Kingdom	The Savoy, A Fairmont Managed Hotel, London (reopening 2010)	+44 20 7836 4343	savoy@fairmont.com

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FAIRMONT RESORTS

United States		Phone	E-mail
Arizona	Fairmont Scottsdale Princess	+1 480 585 4848	scottsdale@fairmont.com
California	The Fairmont Sonoma Mission Inn & Spa	+1 707 938 9000	sni.reservations@fairmont.com
Florida	Fairmont Turnberry Isle, Miami	+1 305 932 6200	tir.reservations@fairmont.com
Hawaii	The Fairmont Kea Lani, Maui	+1 808 875 4100	info@kealani.com
	The Fairmont Orchid	+1 808 885 2000	orchid@fairmont.com
Canada			
Alberta	The Fairmont Banff Springs	+1 403 762 2211	banffsprings@fairmont.com
	The Fairmont Chateau Lake Louise	+1 403 522 3511	chateaulakelouise@fairmont.com
	The Fairmont Jasper Park Lodge	+1 780 852 3301	jasperparklodge@fairmont.com
British Columbia	The Fairmont Chateau Whistler	+1 604 938 8000	chateauwhistlerresort@fairmont.com
	The Fairmont Empress, Victoria	+1 250 384 8111	theempress@fairmont.com
New Brunswick	The Fairmont Algonquin, St. Andrews by-the-Sea	+1 506 529 8823	alg.reservations@fairmont.com
Québec	Fairmont Le Château Frontenac, Québec City	+1 418 692 3861	chateaufrontenac@fairmont.com
	Fairmont Le Château Montebello	+1 819 423 6341	chateaumontebello@fairmont.com
	Fairmont Kenauk at Le Château Montebello	+1 819 423 5573	kenauk@fairmont.com
	Fairmont Le Manoir Richelieu, Charlevoix	+1 418 665 3703	manoirrichelieu@fairmont.com
	Fairmont Tremblant	+1 819 681 7000	fairmonttremblant@fairmont.com
Asia			
China	Fairmont Yangcheng Lake, Kunshan	+86 512 5780 0888	yangchenglake@fairmont.com
Bermuda, Caribbean & Mexico			
Barbados	The Fairmont Royal Pavilion	+1 246 422 5555	royalpavilion@fairmont.com
Bermuda	The Fairmont Hamilton Princess	+1 441 295 3000	hamilton@fairmont.com
	The Fairmont Southampton	+1 441 238 8000	southampton@fairmont.com
Mexico	Fairmont Mayakoba, Riviera Maya	+52 984 206 3000	mayakoba@fairmont.com
	The Fairmont Acapulco Princess	+52 744 469 1000	aca.guestservices@fairmont.com
	The Fairmont Pierre Marques, Acapulco	+52 744 435 2600	pierremarques@fairmont.com
Europe, Middle East & Africa			
Kenya	Fairmont Mara Safari Club	+254 717 969610	kenya.reservations@fairmont.com
	Fairmont Mount Kenya Safari Club	+254 62 30000	kenya.reservations@fairmont.com
Monaco	Fairmont Monte Carlo	+377 93 506 500	montecarlo@fairmont.com
Oman	(D) Fairmont The Wave, Muscat (opening 2012)		meet@fairmont.com
South Africa	Fairmont Zimbali Lodge	+27 32 538 1007	zimbali@fairmont.com
	Fairmont Zimbali Resort	+27 32 538 5000	zimbali resort@fairmont.com
Switzerland	Fairmont Le Montreux Palace	+41 21 962 1212	montreux@fairmont.com
United Arab Emirates	(D) Fairmont Mina Al Fajer, Fujairah (opening 2012)		meet@fairmont.com
United Kingdom	Fairmont St Andrews, Scotland	+44 1334 837000	standrews.scotland@fairmont.com

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RAFFLES
HOTELS & RESORTS

Each Raffles hotel and resort embodies global sophistication, providing an endlessly enchanting experience for the privileged traveller. From exotic destinations to vibrant cities, Raffles brings you residential sanctuaries that are cultured and refined, with service that is heartfelt and gracious in every way.



RAFFLES HOTELS

Asia Pacific		Phone	E-mail
Cambodia	Raffles Hotel Le Royal, Phnom Penh	+855 23 981 888	phnompenh@raffles.com
China	Raffles Beijing Hotel	+8610 6526 3388	beijing@raffles.com
	Raffles Tianjin		tianjin@raffles.com
Indonesia	(D) Raffles Jakarta (opening 2012)		meet@raffles.com
Philippines	(D) Raffles Makati (opening 2011)		meet@raffles.com
Singapore	Raffles Hotel	+65 6337 1886	singapore@raffles.com
Europe			
France	(D) Le Royal Monceau — Raffles Paris (opening 2010)	+33 1 42 99 88 00	paris@raffles.com
Middle East			
Saudi Arabia	Raffles Makkah Palace (opening 2010)		makkah@raffles.com
United Arab Emirates	Raffles Dubai	+971 4324 8888	dubai@raffles.com

RAFFLES RESORTS

Asia Pacific			
Cambodia	Raffles Grand Hotel d'Angkor, Siem Reap	+855 63 963 888	siemreap@raffles.com
China	(D) Raffles Sanya, Clearwater Bay (opening 2011)		meet@raffles.com
Africa			
Seychelles	(D) Raffles Praslin (opening 2011)		meet@raffles.com

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Swissôtel Hotels & Resorts are an award-winning and distinctive group of deluxe hotels, combining renowned Swiss hospitality with contemporary design, personalized service, charm and efficiency. Located in popular gateway destinations and city centres, our hotels provide convenient access to business and shopping districts. Our Swiss heritage ensures organizational competence, attention to detail, safety and a superlative guest experience.



SWISSÔTEL HOTELS

Asia Pacific		Phone	E-mail
Australia	Swissôtel Sydney	+61 29238 8888	sydney@swissotel.com
China	Swissôtel Beijing Hong Kong Macau Center	+86 106 553 2288	beijing@swissotel.com
	Swissôtel Foshan Guangdong	+86 757 8236 2888	foshan@swissotel.com
	Swissôtel Grand Shanghai	+86 215 355 9898	shanghai@swissotel.com
	Swissôtel Kunshan	+86 512 5788 5788	kunshan@swissotel.com
India	(D) Swissôtel Kolkata (opening 2010)	+91 33 6626 6666	kolkata@swissotel.com
Japan	Swissôtel Nankai Osaka	+81 6 664 61111	osaka@swissotel.com
Saudi Arabia	(D) Swissôtel Makkah (opening 2011)	+966 2571 8000	ask.us@swissotel.com
Singapore	Swissôtel Merchant Court	+65 6337 2288	singapore-merchantcourt@swissotel.com
	Swissôtel The Stamford	+65 6338 8585	singapore-stamford@swissotel.com
Thailand	Swissôtel Le Concorde Bangkok	+66 2694 2222	bangkok-leconcorde@swissotel.com
	Swissôtel Nai Lert Park Bangkok	+66 2253 0123	bangkok-nailertpark@swissotel.com
The Americas			
Ecuador	Swissôtel Quito	+593 2 256 7600	quito@swissotel.com
Peru	Swissôtel Lima	+51 1421 4400	lima@swissotel.com
United States	Swissôtel Chicago	+1 312 565 0565	chicago@swissotel.com
Europe & Mediterranean			
Estonia	Swissôtel Tallinn	+372 624 0000	tallinn@swissotel.com
Germany	Swissôtel Berlin	+49 30 220100	berlin@swissotel.com
	Swissôtel Bremen	+49 4216 20000	bremen@swissotel.com
	(D) Swissôtel Dresden (opening 2012)	+41 44 317 6262	ask.us@swissotel.com
	Swissôtel Düsseldorf/Neuss	+49 2131 7700	emailus@swissotel-duesseldorf.de
Russia	Swissôtel Krasnye Holmy Moscow	+7 495 7879800	moscow@swissotel.com
Switzerland	Restaurant Hôtel Du Parc Des Eaux-Vives	+41 22 849 7575	info@parcdeseauxvives.ch
	Swissôtel Le Plaza Basel	+41 61 555 3333	basel@swissotel.com
	Swissôtel Métropole Geneva	+41 22 318 3200	geneva@swissotel.com
	Swissôtel Zürich	+41 44 317 3111	zurich@swissotel.com
The Netherlands	Swissôtel Amsterdam	+31 20 522 3000	amsterdam@swissotel.com
Turkey	Swissôtel Ankara	+90 312 409 3000	ankara@swissotel.com
	Swissôtel Göcek Marina & Resort	+90 252 645 2760	gocek@swissotel.com
	Swissôtel Grand Efes Izmir	+90 232 414 0000	izmir@swissotel.com
United Kingdom	Swissôtel The Bosphorus Istanbul	+90 212 326 1100	istanbul@swissotel.com
	Swissôtel The Howard London	+44 207 836 3555	london@swissotel.com

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FOR RESERVATIONS

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Fairmont Hotels & Resorts

U.S. & Canada 1 800 441 1414

Elsewhere in the world*

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